TENDER CALL NOTICE NO. CP-04/2026-27

DATE: 21 / 10 / 2026

PROCUREMENT OF AI-POWERED FINANCIAL INVESTIGATION TOOL

FOR

COMMISSIONERATE POLICE, BHUBANESWAR-KATAKA

Commissionerate Police, Bhubaneswar-Kataka

Adress: Bidyut Marg, Bhubaneswar-751001

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1. E- Procurement Notice:

BID Document No. CP -04/2026-27

1.	Name of the Equipment	AI-Powered Financial Investigation Tool for Commissionerate Police, Bhubaneswar–Kataka.
2.	Availability of tender documents on the e-tendering portal of Government of Odisha	Date:21/10/2026
3.	Bid Due Date	Date:11/11/2026 Time: 5:00 PM

Sd/-

Dy. Commissioner of Police, (Hqrs.),
Bhubaneswar-Kataka.
(Tender Inviting Authority)

2. Schedule for the Tender:

Sl. No.	Parameter	Name
1	Date of publication of NIT	Date:21/10/2026
2	Availability of tender documents on the e-tendering portal of Government of Odisha	Date:21/10/2026
3	Last date for sending queries	Date:30/10/2026; Time: 05:00 PM; queries may be sent by email to **dcpprov.cphq@odishapolice.gov.in**
4	Issue of responses to pre-bid queries, addendum/ corrigendum.	Date:07/11/2026; Time: 05:00 PM
5	Bid Due Date	Date:11/11/2026; Time: 05:00 PM
6	Opening of Techno-Commercial Bid	Date:12/11/2026; Time: 05:00 PM
7	Opening of Price Bid	To be informed to the Technically Qualified Bidders by appropriate means

- The bidder shall mention the name of contact person, e-mail ID and Mobile number etc. in the technical proposal.

Sd/-
Dy. Commissioner of Police, (Hqrs.),
Bhubaneswar-Kataka.
(Tender Inviting Authority)

3. Data Sheet

#	Parameter	Name
1.	Name of tender	Purchase of AI-Powered Financial Investigation Tool for Commissionerate Police, Bhubaneswar–Kataka.
2.	Mode of tendering	Online
3.	E-tender site	https://tendersodisha.gov.in
4.	Tender Paper Fee (non- refundable) including GST	Rs. 3,500/-
5.	Earnest Money Deposit (EMD)	Rs.1,00,000 /- (Interest free)
6.	Amount of Performance Security	5% of the quoted price (excluding GST).
7.	Nodal Officer (Tender)	Name: Vishnu Prasad Pati, OPS(SAG), DCP Hdqrs, BBSR-KTK, CP Hqrs., BBSR. (for commercial queries) Name: Swaraj Debata, OPS, Addl DCP, SCU (For commercial and operations queries) Phone No.: 0674-2532874 Email: **dcpprov.cphq@odishapolice.gov.in**
8.	Address	Police Commissionerate, Unit V, Bidyut Marg, Bhubaneswar Odisha – 751001, Email: **dcpprov.cphq@odishapolice.gov.in**
9.	Bid document No.	**CP-04/2026-27**

4. Abbreviations

BG	Bank Guarantee
BOQ	Bill of Quantity
CoP	Commissionerate Police – Bhubaneswar Kataka
DSC	Digital Signature Certificate
EFT	Electronic Fund Transfer
EMD	Earnest Money Deposit
ESI	Employee's State Insurance
FY	Financial Year
GCC	General Conditions of Contract
GST	Goods and Services Tax
GSTIN	GST Identification Number
GSTR	GST Returns
GTE	General Technical Evaluation
I/C	In-Charge
IFSC	Indian Financial System Code
INR	Indian Rupee / legal tender currency of India
ISI	Indian Standards Institute
ISO	International Organization for Standardization
IT	Income Tax
ITC	Input Tax Credit
LD	Liquidated Damages
LLP	Limited Liability Partnership
LoA	Letter of Award
MICR	Magnetic Ink Character Recognition
NEFT	National Electronic Funds Transfer
NIT	Notice Inviting Tender
PAN	Permanent Account Number
PSU	Public Sector Undertaking
RFP	Request for Proposal
RTGS	Real Time Gross Settlement
SBI	State Bank of India
SCC	Special Conditions of Contract
SO	Service Order
TIA	Tender Inviting Authority

5. Documents Submission Checklist

Sl No.	Required Documents	Compliance (Yes / No) with reference Page No.
1.	MSME for Manufacturing or Similar items	
2.	EMD Amount (as per RFP)	
3.	Tender Paper Fee (as per RFP)	
4.	The bidder must have average annual turnover of at least INR 80 Lakhs for last three financial year i.e. 2023-24, 2024-25 and 2025-26 from CA with valid & verifiable UDIN.	
5.	The bidder must have to submit OEM Annual Turnover certificate at least INR 1.5 Crores for last three financial year i.e. 2023-24, 2024-25 and 2025-26 from CA with valid & verifiable UDIN.	
6.	Past Performance (as per RFP)	
7.	Experience Criteria (as per RFP)	
8.	ATC Acceptance Certificate	
9.	GST registration certificate, GSTR-1& GSTR-3B for last 3 months.	
10.	PAN	
11.	Non-Blacklisted / Debarment undertaking (in INR 100 Non judicial Stamp Paper)	
12.	Incorporation certificate	
13.	Bid specific authorization / MAF from OEM	
14.	Technical Compliance of the offered product, including Make & Model, duly issued on the OEM's letterhead in the prescribed "Technical Compliance Submission Format.	
15.	OEM ISO certification ISO (as per RFP)	
16.	Product data Sheet with Product brochure	
17.	The Bidder/OEM must have a registered office or service center in Odisha and submit valid supporting documents, such as a lease/rent agreement, electricity bills for the preceding six months, or any other relevant documentary proof.	
18.	Warranty (as per RFP)	
19.	Any Other documents related to Bid	

Note:

- If the Committee requires any documents from the bidders at a later stage, they will be informed.
- Document Submission Format:-
  Example:-

Sl No.	Document Name	Page No. (Hyperlink)
1	GST Registration	Page 1

(Bidders must ensure that each documents is clearly named and the corresponding page number is hyperlinked for easy navigation.)

- All bidders must ensure that the file names of the uploaded technical and financial documents (in .pdf, MS Word, or Excel format) clearly correspond to the document titles.

6. Scope of Work

The vendor is required to:

1. Carry out complete supply, installation and commissioning AI-Powered Financial Investigation Tool the project shall provide an integrated solution covering the following end-to-end investigative workflow.
2. Proposal Submission: The proposal must be submitted as a two-part bid:

6.1. Technical Bid:

a) Technical Specifications for Purchase of AI-Powered Financial Investigation Tool for Commissionerate police, Bhubaneswar-Kataka as per Annexure -I.

b) Should not contain price information.

c) Must include:

i. Make, model, and specifications with datasheets and optional items.

ii. Details of documentation, including operations and maintenance manuals.

iii. Details of any critical spares.

iv. Delivery schedule and warranty details.

v. Manuals for installation, instructions, and operations

6.2. Price Bid:

i. Must contain the financial quote as per Annexure-III.

ii. Bids with price information in the technical bid will be rejected.

6.3. Licence and updates

i. Provide a license for 3 (three) years. After completion of license period, the last supported version should be perpetual.

ii. Provide free updates through offline installer and bug fixes for 3 (three) years, with an option of AMC.

iii. 24x7 support during the warranty period, including OEM engineer deployment if needed.

6.4. Delivery and Acceptance

- Delivery and training to be completed within 45 days from the Purchase Order (PO) release.
- Acceptance will involve:

i. Supply and commissioning.

6.5. Regulatory Compliance

- Costs for compliance must be borne by the vendor with Police Commissionerate, Bhubaneswar–Kataka providing necessary procurement documents.

6.6. Evaluation Criteria

- Financial evaluation will consider the total cost, including:

  i. Basic items.

  ii. Hardware accessories.

  iii. Provide a license for 3 (three) years. After completion of license period, the last supported version should be perpetual.

6.7. Eligibility Criteria:

6.7.1. Technical Criteria:

The bidders must meet the following eligibility criteria to participate in this RFP:

A. Legal Status:

i. The bidder must be a registered legal entity under applicable laws of Odisha.

ii. Proof of registration/incorporation certificate, PAN, and GST registration certificate must be submitted.

B. Certifications and Compliance:

i. Relevant certifications such as ISO, quality compliance certificates must be submitted.

ii. The original equipment manufacturers shall possess ISO Certificate for their establishment. The copy of the valid ISO Certificate shall be placed with the Technical Bid.

C. Manufacturer Authorization:

I. If the bidder is not original equipment manufacturer (OEM), Manufacturer Authorization Form (MAF) / bid specific authorization letter from the OEM for supplying, integrating, and supporting of the offer product should be attached with technical bid.

II. Technical Compliance of the offered product, including Make & Model, duly issued on the OEM's letterhead in the prescribed "Technical Compliance Submission Format.

D. Local Presence:

i. The bidder must have an established office or service center in Odisha to provide support and maintenance during the warranty period.

(Supported Documents Like - Leased agreement/ rent agreement deed/ electricity bill for last 6 months or etc.

E. Non-Blacklisting Declaration:

i. The bidder must not have been blacklisted or debarred by any government or public sector organization in India. A declaration INR 100 non-judicial stamp paper and to be duly notarized must be submitted.

6.7.2. Financial Criteria:

i. The bidder must have average annual turnover of at least INR 80 Lakhs for last three financial year i.e. 2023-24, 2024-25 and 2025-26 from CA with valid & verifiable UDIN.

ii. The bidder must have to submit OEM Annual Turnover certificate at least INR 1.5 Crores for last three financial year i.e. 2023-24, 2024-25 and 2025-26 from CA with valid & verifiable UDIN.

6.8. Compliance Tables

- Vendors must adhere to specifications in the compliance tables (Table-1) submit supporting documents, datasheets, and brochures as part of the technical bid.

7. Payment terms:

i. No advance payment will be made.

ii. 100% payment shall be made through iFMS within 30 days of receipt, acceptance, Supply and commissioning of the item at our site and on submission of ePBG (Performance Security).

iii. No claim shall be made in respect of interest on EMD / Security deposit.

8. Timeline:

i. The material should be delivered within 45 days of issue of Purchase Order.

ii. The supply will be deemed to be completed only on receipt of the quality certificates from the committee. If the materials do not confirm to specification or standard quality, the bidder will be required to replace the material declared NSQ (Not of Standard Quality) and take back the available stock (unused) within a period of 15 days of the issue of the letter from the CP Office.

9. Earnest Money Deposit (EMD)

i. Bidders as part of their Techno-Commercial Bid shall have to submit an Earnest Money Deposit Rs. 1 Lakh (Rupees One Lakhs) only as indicated in the Data Sheet.

ii. **Mode of Payment:** The EMD shall be payable online on the e-tender portal of Government of Odisha (www.tendersodisha.gov.in). For the avoidance of doubt, it is clarified that Commissionerate Police, Bhubaneswar - Kataka shall not be liable to pay any interest on the EMD deposit so made and the same shall be interest free.

iii. **Return of EMD:** The EMD of the technically disqualified Bidders shall be returned after declaration of the list of such technically qualified Bidders in the portal. The EMD of other unsuccessful Bidders shall be refunded after signing of the Agreement with the Successful Bidder. The return of the EMD shall be in the form of bank transfer to the account of the Bidder through the e-procurement portal of the Government of Odisha.

iv. The Bidders, who are exempted to deposit EMD amount due to any exemption granted by the Government of Odisha, are required to attach scanned copy of relevant documents evidencing such exemption granted, along with the Techno-Commercial Bid document while submitting online. The Bidders, who does not submit EMD amount claiming exemption but does not submit relevant document, is ineligible for bidding and such bid shall be summarily rejected.

v. The EMD of the Selected Bidder shall be returned upon the Selected Bidder furnishing the Performance Security.

vi. **Forfeiture of EMD:** The EMD shall be forfeited and appropriated by Commissionerate Police, Bhubaneswar - Kataka as a genuine pre-estimated compensation and damages payable to Commissionerate Police, Bhubaneswar -Kataka for, inter alia, the time, cost and effort of Commissionerate Police, Bhubaneswar - Kataka without prejudice to any other right or remedy that may be available to Commissionerate Police, Bhubaneswar – Kataka.

vii. In case of cancellation of the tender before bid opening date and time, the EMD shall be refunded to respective Bidder's account

10. Delivery Place:

The AI-Powered Financial Investigation Tool for Commissionerate police, Bhubaneswar-Kataka shall be delivered to the Commissionerate Police, headquarter office, Bhubaneswar-Kataka located in Bhubaneswar.

11. Dispute Resolution

Any dispute, difference or controversy of whatever nature howsoever arising under, or out of, or in relation, to this tender or the Service Order / Agreement (including its interpretation) between Commissionerate Police, Bhubaneswar - Kataka and the Service Provider, and so notified in writing by either party to the other party shall, in the first instance, be attempted to be resolved

amicably and the parties agree to use their best efforts for resolving all disputes arising under or in respect of this tender promptly, equitably and in good faith. In the event of any dispute between the parties, it is agreed that a discussion shall be held between the Service Provider and Commissionerate Police, Bhubaneswar - Kataka within 7 (seven) days from the date of reference to discuss and attempt to amicably resolve the dispute. If such meeting does not take place within the 7 (seven) day period or the dispute is not amicably settled within 15 (fifteen) days of the meeting, the dispute, if referred to, shall be decided by the Civil Court of competent jurisdiction at Bhubaneswar. There shall be no arbitration between the Parties. The provisions of Arbitration & Conciliation Act, 1996 as amended from time to time, shall have no application to the present work.

Governing law and jurisdiction: This Service Order / Agreement shall be construed and interpreted in accordance with and governed by the laws of State and Central government in force in India. The Courts at Bhubaneswar shall have exclusive jurisdiction over all matters arising out of or relating to this Service Order / Agreement.

12. Instruction to Bidders

The Bidders intending to participate in this tender are required to register on the e-procurement portal of the Government of Odisha (www.tendersodisha.gov.in.) This is a onetime activity for registering on the Government website. During registration, the Bidders will be required to attach a Digital Signature Certificate (DSC) to the Bidder's unique user ID. The DSC used should be of appropriate class (Class II or Class III) issued from a registered Certifying Authority. The registration of Bidders on the portal shall be free of cost. The registration shall be in the name of the Bidder, whereas the DSC holder shall be the duly Authorized Signatory of the Bidder.

The tender documents shall be available on the state e-procurement portal (www.tendersodisha.gov.in). There shall be no sale of hard copies of the tender documents. Tenders can be accessed by the prospective Bidders at the above websites and may be downloaded by them free of cost. However, the Tender Paper Fee shall have to be paid at the time of bid submission, unless exempted to be paid by the competent authority.

The bids are to be submitted in two covers, consisting of: (i) Techno-Commercial Bid (under Cover I) and (ii) Price Bid (under Cover II). Both the Techno-Commercial Bid and the Price Bid have to be submitted on the e-procurement portal of the Government of Odisha.

The Authorized Signatory of the Bidder shall be duly authorized by a Power of Attorney authorizing him/her to perform all tasks related to tender

submission, including but not limited to sign and submit the bid and to participate in the bidding process on behalf of the Bidder. The format for the Power of Attorney is given in Annexure of this Bid document. Each page of all scanned documents submitted as part of the Techno Commercial Bid shall be initialled with date by the Authorized Signatory of the Bidder at the lower left-hand corner of each page.

13. Tender Paper Fee

The Bidder shall pay to Commissionerate Police, Bhubaneswar - Kataka a non-refundable amount ("Tender Paper Fee"), indicated in the Data Sheet, as part of its Techno Commercial Bid. The mode of payment of the Tender Paper Fee is also indicated in the Data Sheet.

The Bidders, who are exempted to deposit Tender Paper Fee due to any exemption granted by the Government of Odisha, are required to attach scanned copy of relevant documents evidencing such exemption granted, along with the Techno-Commercial Bid document while submitting online. The Bidders, who does not submit Tender Paper Fee claiming exemption but does not submit relevant document, is ineligible for bidding and such bid shall be summarily rejected.

Issue of corrigendum / amendment: At any time prior to the Bid Due Date, Commissionerate Police, Bhubaneswar - Kataka may at its own initiative or in response to a query or clarification requested by a prospective Bidder if found appropriate, issue a corrigendum/ amendment to the tender documents, which shall be available for download on its website and also on the e-procurement portal of the Government of Odisha and the same shall also be considered to be part of the tender documents. In order to give Bidders reasonable amounts of time to consider such corrigendum / amendment, Commissionerate Police, Bhubaneswar - Kataka may at its own discretion also extend the Bid Due Date.

Extension of Bid Due Date: Commissionerate Police, Bhubaneswar - Kataka may, at its discretion, extend the Bid Due Date which shall be related as an act of amendment of this Bid document.

Right to accept or reject any/ all bids: Not withstanding anything contained in the Bid document, Commissionerate Police, Bhubaneswar - Kataka reserves the right in its sole discretion, without any obligation or liability whatsoever, to accept or reject any or all of the Bids at any stage of the Bidding Process without assigning any reasons thereof. Further Commissionerate Police, Bhubaneswar - Kataka reserves the right to annul the Bidding Process and / or to reject any or all Bids at any stage prior to the signing of Agreement without thereby incurring any liability to the affected Bidders or any obligation

to inform the affected Bidders of the grounds for Commissionerate Police, Bhubaneswar - Kataka 's action. Decision of Commissionerate Police, Bhubaneswar - Kataka shall be final and binding in this regard. Commissionerate Police, Bhubaneswar - Kataka reserves the right to reject any bid if at any time, a material misrepresentation is made or uncovered or if the bid received is conditional or qualified.

Bid to be submitted by Bidders: The bid to be submitted by Bidders shall consist of the Techno-Commercial Bid and the Price Bid.

Price Bid: The Price Bid shall be submitted on the e-tender portal of the Government of Odisha as per the price bid format in Annexure.

Performance Security: The selected bidder will be required to submit a Performance Security in the form of Demand Draft/Bank Guarantee amounting to 5% of the quoted price (excluding GST) before the signing of the contract. This Performance Security must remain valid for 38 months) from the date of delivery / installation of the items or after the expiry of the normal comprehensive warranty period, whichever is later.

TECHNICAL SPECIFICATION OF AI-POWERED FINANCIAL INVESTIGATION TOOL

1. PURPOSE OF THE PROCUREMENT

The proposed Financial Investigation Tool is intended to assist Police personnel in converting bank statements and complaint-related financial records into a structured, searchable and traceable view of transactions, accounts, entities and fund flows. The system should help an investigator move from a reported transaction or complaint to related accounts, onward transfers, potential cash-out points, connected complaints and a documented analytical report.

The solution should be suitable for users with average computer literacy and should minimise routine manual work such as reformatting statements, reconciling transactions across files, identifying repeated accounts, tracing multi-layer transfers and preparing reports. Automated indicators are to assist investigative review; they should not be presented as conclusive findings of wrongdoing without human verification.

2. SCOPE OF PROJECT

The project shall provide an integrated solution covering the following end-to-end investigative workflow: -

- Receive and organise bank statements and complaint exports in supported formats.
- Extract transaction details and establish a searchable, structured transaction record.
- Combine records from multiple statements and complaints, identify common accounts and entities, and highlight overlaps.
- Trace funds through connected accounts and transaction layers, including split, merge and circular movement patterns.
- Identify patterns and indicators that may warrant further investigation, including potential mule-account activity and cash-out patterns.
- Present relationships, transaction timelines, geographic information and layer-wise summaries in usable visual and tabular form.
- Prepare case-linked reports with source transaction references, calculations and an audit trail.
- Support secure case storage, user access, data export, training, licensing and technical support.

The requirements below are grouped by investigative task rather than by software technology. The bidder may use any underlying technology that satisfies the stated functional outcomes and mandatory deployment, security and performance requirements.

3. FUNCTIONAL COMPONENTS

Component 1 — Intake, Statement Processing and Data Quality

Objective: Convert incoming bank statements and complaint data into reliable, searchable records while preserving the source material.

No.	Investigation task	Required capability / expected outcome
1.1	**Import bank statements**	• Import statements from at least 20 major banks in PDF, XLS, XLSX, CSV or any other supported format. • Support password-protected PDFs with secure handling of credentials. • Support mixed-format batch import with progress indicators and error logs.
1.2	**Extract transaction information**	• Extract transaction date, value date, debit/credit, balance and reference ID. • Derive account holder name, IFSC, account number and statement period where available. • Automatically detect statement tables using ML/transformer models or equivalent methods, with more than 90% extraction accuracy rate.
1.3	**Check data quality**	• Identify records that could not be extracted or require user verification. • Allow the investigator to review extracted data and identify errors through the application's import and error-reporting workflow.
1.4	**Import complaint data**	• Import complaint portal exports in CSV/Excel, including victim/suspect details, transaction IDs, disputed amounts and mule hierarchy. • Support import of multiple NCRP complaints into one investigation case when the same mule network is involved. • Detect overlapping accounts across complaints and merge multiple complaints into one case file.

Component 2 — Case Intake and NCRP Complaint Consolidation

Objective: Give the investigator one case-oriented view of related complaints, transactions, accounts and entities.

No.	Investigation task	Required capability / expected outcome
2.1	**Create and link investigation cases**	• Provide a case-management module with unique reference IDs linked to complaints. • Consolidate imported NCRP data and reports into a unified, searchable data explorer.
2.2	**Identify common entities**	• Detect overlapping accounts across complaints and identify accounts appearing repeatedly in imported reports. • Support repeat/cross-report account registers to flag habitual mule accounts.
2.3	**Search across the case**	• Support multi-criteria search using account, IFSC, beneficiary name, mobile number, reference ID and date ranges, including fuzzy matching.

Component 3 — Transaction Tracing and Financial Analysis

Objective: Help investigators understand where funds originated, how they moved between accounts, and where they may have been withdrawn or dispersed.

No.	Investigation task	Required capability / expected outcome
3.1	**Trace money across accounts**	• Trace money flow across multiple layers and display the movement using tree diagrams or equivalent interactive views. • Show bidirectional account relationships, including credit/debit totals, net flow, frequency and date ranges. • Support multi-hop link analysis between accounts and counterparties.
3.2	**Analyze layering and fund movement**	• Support layering detection using FIFO/LIFO methods, hierarchical visualisation and checkpoints. • Identify split-merge patterns, circular flows, bottlenecks and hubs in transaction networks. • Show layer-wise transaction count, total amount, unique accounts/banks and fan-out ratio.
3.3	**Identify suspicious transaction patterns**	• Recognise patterns such as smurfing, structuring, rapid-fire transactions, timing anomalies and counterparty clustering. • Provide trend analysis, volatility scoring and moving averages. • Support category-wise analysis of credits, debits, UPI, EMI, insurance, foreign remittances and other transaction categories.
3.4	**Resolve similar entity names**	• Group or associate semantically similar names using embeddings, fuzzy matching or equivalent techniques.

		• Support investigator review of proposed matches rather than silently treating similar names as identical.
3.5	**Analyse cash-out indicators**	• Identify and analyse relevant ATM clusters, suspicious POS merchants, cheque withdrawals, AEPS correspondents and crypto exchanges where supporting data is available.

Component 4 — Network, Geographic and Mule-Risk Analysis

Objective: Surface relationships and investigative leads across accounts, transactions, locations and complaints.

No.	Investigation task	Required capability / expected outcome
4.1	**Visualise financial networks**	• Provide interactive visualisation of money flow, layering, bottlenecks, hubs, circular flows and split-merge patterns. • Support smooth zoom and pan in network graphs, subject to the specified performance requirement.
4.2	**Assess mule-account risk**	• Provide a mule risk score from 0–100 based on independent indicators such as round figures, cash-out patterns, shared terminals and geographic anomalies. • Show the indicators supporting the score so investigators can review the basis for the result.
4.3	**Trace geographic relationships**	• Map suspect accounts, bank branches and cash-out points where location information is available. • Present geographic information alongside transaction and account relationships.
4.4	**Calculate traceable/lien amounts**	• Generate automated lien calculation per suspect account. • Show the calculation and related transaction information in the report output.

Component 5 — Investigation Reporting and Case Outputs

Objective: Convert analysis into consistent reports that can be reviewed, shared and independently checked.

No.	Investigation task	Required capability / expected outcome
5.1	**Generate analytical reports**	• Automatically generate multi-sheet Excel/PDF reports comprising at least 15 analytical sheets. • Include executive summary, transaction details, entity analysis, EOD balances, layering, mule scorecard, geographic summary, lien calculation and audit trail.
5.2	**Present figures for Indian users**	• Support conditional formatting using the Indian numerical convention, including lakhs and crores.

5.3	**Manage report generation**	• Support background report generation, progress tracking and cancellation.
5.4	**Maintain traceability**	• Reports should retain sufficient transaction and case references to allow the investigator to trace analytical results to the underlying imported records.

Component 6 — Deployment, Security, Performance and Administration

Objective: Ensure the tool can be deployed and operated in the required environment with appropriate data protection and usable performance.

No.	Investigation task	Required capability / expected outcome
6.1	**Deployment and storage**	• Provide a standalone desktop application for Windows 10/11 (64-bit). • Provide local encrypted database storage using AES-256 equivalent protection, with capacity of at least 100 GB per installation.
6.2	**Authentication and licensing**	• Provide multi-factor authentication, hashed passwords and licence expiry countdown. • Provide secure licensing validation.
6.3	**User interface**	• Provide an intuitive, accessible interface with dashboards, breadcrumbs, dark/light themes, copy-paste support and high-resolution exports.
6.5	**Data protection and audit**	• Protect investigation records against unauthorised access and support secure handling of imported records and generated outputs.

Component 7 — Training, Licence, Support and Maintenance

Objective: Enable staff to use the system effectively and ensure continuity of support during the contracted period.

No.	Investigation task	Required capability / expected outcome
7.1	**Training and knowledge transfer**	• Provide a minimum of five days of hands-on training using sample fraud cases. • Provide manuals, quick reference cards and video tutorials.
7.2	**Technical support**	• Provide a telephone helpline and 24×7 technical support. • Provide secure remote assistance and ticket tracking.
7.3	**Licence and updates**	• Provide a license for 3 (three) years. After completion of license period, the last supported version should be perpetual. • Provide free updates through offline installer and bug fixes for 3 (three) years, with an option of AMC.

4. COMMON ACCEPTANCE AND DEMONSTRATION EXPECTATIONS

The following tests need to be complied during demonstration.

- Statement imports test: demonstrate import of representative PDF, XLS, XLSX and CSV statements, including a password-protected PDF and a batch containing mixed formats.
- Extraction test: compare extracted transaction fields against a verified reference dataset and calculate accuracy using a predefined method.
- Complaint consolidation test: import multiple sample complaints containing repeated account identifiers and demonstrate case linkage and overlap detection.
- Money-trail test: provide sample transactions involving multiple accounts and layers, and demonstrate traceability of source and destination transactions, including split/merge or circular flows where present.
- Pattern analysis test: demonstrate how identified patterns and mule-risk indicators are displayed and how the underlying transactions can be reviewed.
- Reporting test: generate the required Excel/PDF output and verify the specified analytical sections, Indian number formatting and audit trail.
- Offline and security test: demonstrate operation under the prescribed deployment conditions, licence behaviour and access controls.

5. ADDITIONAL TERMS AND CONDITIONS

- Bidder / OEM should have a registered office / service centre in Odisha.
- Past Experience: Bidder/ OEM should have provided same/ similar product/ service to any State Govt./ Central Govt./ LEAs in India in last three years. (CRAC copy of contract or Invoice copy of contract)
- Acceptance Certificate.

Annexure -II

Formats for Submission of Proposal

Bidder's Organization Details

[Provide here a brief (max. 10 pages) description of the background and organization of the Bidder]

Sl. No	Description	Full Details
1.	Name of the Bidder:	
2.	Address for communication: Tel: Fax: Email id	
3.	Name of the authorized person signing & submitting the bid on behalf of the Bidder: Mobile No. Email id	
4.	Registration / Incorporation Details Registration No: Date & Year. :	
5.	Local office in Odisha If yes, please furnish contact details along with rent agreement deed/ electricity receipt.	Yes/ No
6.	Tender Paper Cost Details	
7.	EMD Details	
8.	PAN	
9.	GSTIN Certificate GSTR-1 and 3B (copies)	
10.	Any Award or Felicitation received by your Agency:	
11.	Any Other Relevant Details:	

Price Bid Format

PRICE SCHEDULE

RATES ARE TO BE GIVEN IN RUPEES (INR) ONLY

(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidder can enter the Bidder Name and Values only)

1. Tender Ref. No:

2. Name of the Bidder: .....

3. The financial offer to execute the supply as per the tender:

Supply and Installation of **AI-Powered Financial Investigation Tool** for Commissionerate Police, Bhubaneswar-Kataka.

Sl. No	Description	Qty	Unit Price	Rate (INR)	GST		Total Amount (Rs)
					CGST	SGST	
1	AI-Powered Financial Investigation Tool						
	Grand Total INR.						
	Grand Total INR. (in words)						

Annexure -IV

Declaration by the Bidder for Non-Blacklisting / Non-Debarment

(To be executed on INR 100 non-judicial stamp paper and to be duly notarized)

Date: _____

Sub: Tender No. _____

In response to the Tender Document above stated, I/We hereby declare and solemnly swear that our Company/ firm _____ is not banned/blacklisted as on date by any competent court of Law, forum or any State Government or Central Government or their agencies or by any statutory entities or any PSUs.

AND, if at any stage the declaration/statement on oath is found to be false in part or otherwise, then without prejudice to any other action that may be taken, I/We, hereby agree to be treated as a disqualified Bidder for the ongoing Contract.

In addition to the disqualification our concern/entity may be banned/blacklisted.

AND, that I/We, shall have no right whatsoever, to claim for consideration of my/our bid at any stage and the money deposited in the form of EMD shall be liable for forfeiture in full, and the tender, if any to the extent accepted may be cancelled.

Signature of the Deponent

(Authorized signatory of the Bidder with Seal)

Date:
Place:

Annexure -V

Format for submitting Pre-bid Queries

Bidder to submit the pre-bid queries in following format in both pdf format as well as excel

Name of Bidder:
Address of Bidder:
Name of contact person:
Email:
Phone:

Sl.No.	Clause No.	Page No.	Provision of Specifications	Queries / Suggestions